

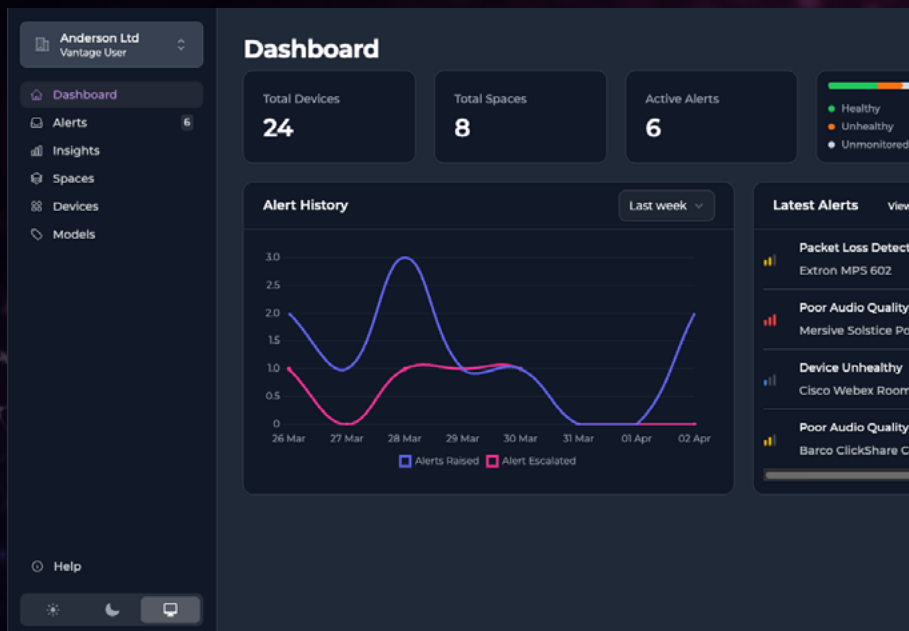
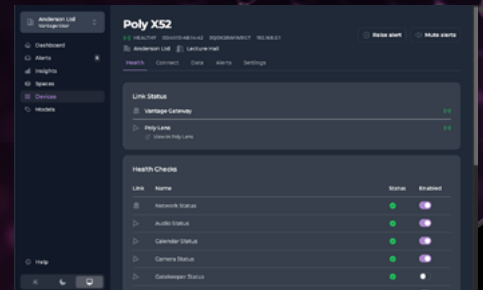
VANTAGE

Intelligent Remote AV Monitoring 24/7

Today, workplace technology is business critical to organisations.

Meeting, briefing, collaboration, video conferencing and presentation facilities are all key operational assets. These facilities need to be ready to work when users need them and when they don't it can have a major impact on business operations.

Vantage provides organisations with advanced and intelligent remote monitoring of business-critical workplace technology, helping to provide the reassurance that vital AV and communication assets are pro-actively monitored and are ready when called upon.



Rooms that 'Just Work'

Maximise room availability, reduce facility downtime and increase in user confidence by resolving issues before they impact with Vantage, SCC's, manufacturer and product agnostic, 'spaces' management tooling:

- 24/7 real time monitoring with incident management
- Proactive remote engineer support
- On site engineer support
- Usage reports and insights
- Asset management reporting
- Centralised helpdesk dashboard

24/7 Real-Time Monitoring

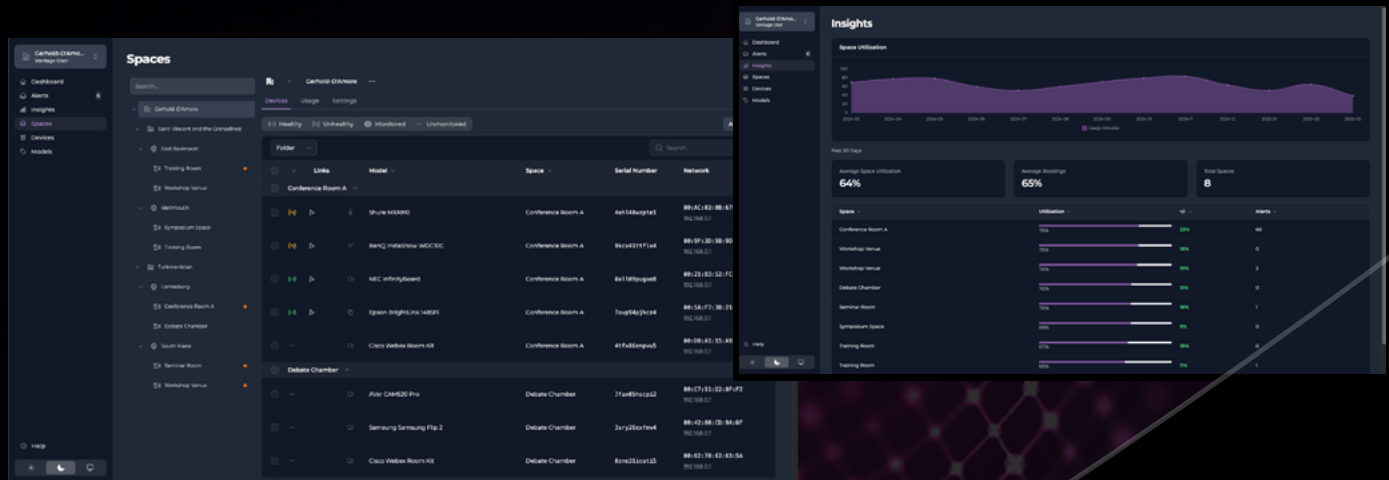
Vantage monitors every aspect of your AV environment, 24/7. We will be the first to know if and when something goes wrong, often before the facility user.

Vantage doesn't stop at just monitoring your environment. Remotely, and securely accessing your AV facilities via Vantage allows our engineers to resolve many issues without having to visit site. This significantly increases swift resolution timescales and dramatically reduces system down time.

If an issue is discovered which can't be resolved remotely, an onsite engineer visit will be arranged promptly. When on site you can be assured that our engineers have everything they need to resolve the problem and return your facility to full operational status as soon as possible.

Functionality

Unified Asset Management | 24/7 Proactive Device Monitoring | Alerts & Notifications
| Secure Remote Access | Powerful Integrations | Usage Reports and Insights



Service Level Agreements

Our industry leading commitment to supporting our client's environment is supported by a range of Service Level Agreements (SLA's).

Our experts spend time understanding your business, enabling us to offer a completely tailored service, even down to individual rooms.

