

# Why SCC and RingCentral?



In business, success depends on everyone bringing their best to the table. When two top-tier organisations join forces in this way, their success is more than doubled. Such is the case with SCC and RingCentral, who partnered at the beginning of 2021.

Combining decades of end to end IT experience with a world class communications solution and partner program, SCC and RingCentral have forged their partnership upon layers of collaboration and trust.

SCC are the only RingCentral partner to have achieved their highest Diamond Partner tier of Accreditation for 2 years

running – see below why this is:

- We are fully trained in presales, sales and delivery, support
- A dedicated UC and CC Team, with over 125 people providing UC and CC Solutions
- We have achieved Certified Delivery Partner status for RingCentral
- SCC use RingCentral UCaaS and CCaaS for their back office and service desk teams to offer their customers a world class solution. For more information, see the Case Study [HERE](#)

- We have a wealth of experience within all Commercial and Public Sector verticals, Click [HERE](#) to learn more
- SCC has a broad understanding of the full IT Stack and our ambition is to be the most customer and employee centric IT systems integrator in the UK
- From RingSense to AI Receptionist, RingCentral uses AI to automate tasks, enhance communication, and support customer service with tools like transcriptions, smart replies, and virtual assistants.

- RingCentral integrates with over 400 applications, including Salesforce, Google, and Okta, enabling seamless workflows and enhanced productivity.



SCC has a strong relationship with Microsoft and we are experts in deploying RingCentral's integration with Microsoft Teams that embeds enterprise-grade telephony—voice, SMS, and fax—directly into the Teams interface, enhancing communication capabilities without disrupting user workflows.

RingCentral's product portfolio also boosts AI-powered event management:

- [RingCentral Events](#) - host virtual, hybrid, and onsite events with interactive tools and analytics to boost engagement.
- [RingCentral Webinar](#) - host interactive virtual events with features like browser access, real-time Q&A, and analytics.



'SCC have been supporting UK Public Sector for almost 50 years and Ring Central very much compliment and augment the broader discussion we are having in terms connecting our customers and driving efficiency, through greater collaboration and increased productivity'

**Nigel Clark**  
Head of Public Sector at SCC



The collaboration with RingCentral enhances SCC's Unified Communications offerings, enabling clients to benefit from advanced cloud-based communication solutions with Five 9's uptime out of UK based DC's. This partnership highlights our commitment to delivering best in breed technologies that drive digital transformation and operational efficiencies to our customers.

**Dan Jagtiani**  
Head of UC (Sales) at SCC



When you pair SCC's deep customer knowledge with RingCentral's AI-powered communications tools, you get a tailored solution that precisely meets the specific needs of your business. SCC has built a well-deserved reputation in delivering customer satisfaction with best-of-breed technologies, and RingCentral is excited to partner in continuing that tradition.

**Joe Jacob**  
Senior Vice President, Worldwide Field Sales at RingCentral

## Success Stories



## Senior Sponsorship contact details



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