



SCC

# Public Sector Framework Guide

April 2024

simplify the complex.

## ISO Document Revision History

| Date       | Revision | Distribution                         | Overview   |
|------------|----------|--------------------------------------|--|
| 05/04/2024 | 1.0      | Final document response distributed. | Public Sector Framework Overview for external use. |

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# 1 Foreword

SCC conducts over £400m of ICT business per annum through public sector frameworks with a wide range of authorities and with agreements of differing scope. We are aware of the importance of these arrangements to our Public Sector customers as well as our own business. SCC is a 'Top 5' VAR by revenue and trade with customers from across the Public Sector including:

- Central Government
- Defence
- Police
- Local Government
- Health
- Education

SCC holds a position on over 30 frameworks for the Public Sector, holding top revenue spots for many of these.

Our business processes are mapped/aligned to Framework transactions and ISO9001 certified for quality assurance. We have reporting and internal audit tools in place to ensure compliance and understand the importance of MI, savings recording and Customer Satisfaction measurement.

## Commercial Team

We fully understand how these agreements work and will support Customers choosing the correct procurement route for them and then making sure that any potential Contract awarded is compliant with the terms, procurement laws and legislation.

## Account Team and Customer Service

The Account Teams are in place to support our Customers by maximising the value delivered; helping to develop the scope of services delivered by SCC. SCC are committed to our customer relationships and were the first independent provider of services to appoint a Board Director to lead our dedicated Customer Relationship function. Our team work hard to understand how our customers' businesses work, to take the right approach for each individual business, creating a proactive partnership that values fairness and gives complete transparency.

SCC is truly independent, not affiliated to a specific hardware manufacturer or software vendor. This empowers SCC to follow a vendor neutral approach to solution design, and to service and support multi-vendor platforms from our own highly accredited national service network.

## 2 High Level Summary

| Framework Authority             | Framework Name   | Reference | Services   | Sector            |
|---------------------------------|--|-----------|--|-------------------|
| Crown Commercial Services (CCS) | Digital Outcomes (DOS) 6   | RM1043.8  | Outcome based Professional Services  | All Public Sector |
|                                 | Technology Products & Associated Services 2 (TePAS 2)  | RM6098    | Hardware, Software and Associated Services   | All Public Sector |
|                                 | Network Services 3   | RM6116    | Network solutions, communication services and audio and video conferencing.  | All Public Sector |
|                                 | G-Cloud 13   | RM1577.13 | Cloud Services, AV, Professional Services, Managed Print, Network Services, ServiceNow, Software Services  | All Public Sector |
|                                 | Cloud Compute 2  | RM6292    | Cloud computing services. Includes Platform-as-a-Service (PaaS), Infrastructure-as-a-service (IaaS) and other additional ancillary services.                                     | All Public Sector |
|                                 | Multifunctional Devices (MFDs), Print and Digital Workflow Software Services and Managed Print Service Provision | RM6174    | Managed Print and Document Services  | All Public Sector |
|                                 | Big Data & Analytics   | RM6195    | This agreement is designed to support the creation of intelligent data and analytics functions across the UK public sector. SCC are on Commercial off-the-shelf (COTS) Software. | All Public Sector |
|                                 | Spark DPS  | RM6094    | Buy emerging technology products and services, including Internet of Things (IoT), AI and automation,  | All Public Sector |

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|  |  |          | simulated environments, wearables, and new improvements in security.   |                           |
|  | Artificial Intelligence DPS                            | RM6200   | Discovery and consultancy services related to artificial intelligence (AI), implementation and support of AI systems, end-to-end partnerships, and AI technologies in health and social care | All Public Sector         |
|  | Technology Services 3                                  | RM6100   | Technology Strategy and design with support services.  | All Public Sector         |
|  | Automation DPS   | RM6173   | Intelligent automation services and solutions, including automation technologies, services, consultancy and licences.  | All Public Sector         |
|  | Audio Visual Technical Consultancy & Commissioning DPS | RM6225   | Complex audio visual (AV) services. Plus support services for rooms that use a range of AV technology  | All Public Sector         |
|  | Cyber Security Services 3 DPS                          | RM3764.3 | Cyber resilience and security services   | All Public Sector         |
| HealthTrust Europe (HTE)               | ICT Solutions (third iteration)                        | ComIT 3  | Any product or service can be put through this framework   | All Public Sector         |
| London Procurement Partnership (LPP)   | IT Services Framework                                  |          | Hardware, Software, Network, Cloud/Hosting, Deployment, and support  | NHS and all Public Sector |
| NHS Shared Business Services (NHS SBS) | Technology Enabled Care Services 2                     |          | Healthcare monitoring solutions inc Population Health  | Healthcare                |
|  | Digital Workplace Solutions                            |          | IT Solutions, Networking, Virtualisation and   | All Public Sector         |

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|   |  |                    | End User & Solutions Software  |  |
|   | Link: 3 IT Hardware and Services                     |                    | IT Hardware and associated services  | All Public Sector                      |
| Yorkshire Purchasing Organisation (YPO) | Network Connectivity and Telecommunication Solutions | 000976             | Provision of goods, works and services covering network connectivity, smart cities and IOT, cyber security, telecommunication and mobile, voice and data solutions                         | All Public and relevant Private Sector |
| KCS Procurement Services                | Multi-Functional Devices & Digital Solutions         | Y20031             | Provision of MFD and Document Solutions as well as several other SCC services such as Cloud, AV, Professional Services etc via Lot 2.  | All Public Sector                      |
| KCS Procurement Services                | Software Products and Associated Services            | Y23065             | Full range of software (including open source software), essential hardware and associated services and support and maintenance for cloud based, on premise and hybrid software solutions. | All Public Sector                      |
| JISC                                    | Network Equipment                                    |                    | Network services for small and large projects in Education.  | Education Sector                       |
| SUPC                                    | Servers, Storage, Solutions National Agreement       | SSSNA (ITS4043 SU) | OEM led (HPe) for Server and Storage opportunities as well as a lot for reseller solutions where we can propose other solutions.   | Education Sector                       |
|   | Software Licence Resellers (SLRA)                    | ITS4042 SU         | Software Licence Reseller Framework - we are on the following Lots: SLRA Lot 1 Microsoft & Associated Services; SLRA   | Education Sector                       |

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|   |   |        | Lot 4 Other Software; SLRA<br>Lot 5 Software Services  |                        |
| NEUPC                                   | Networking – Supply and Services 2<br>ITS2008NE | HENSS2 | Network Products and Services for Education.   | Education Sector       |
| EnFrame                                 | ICT Procurement                                 |        | Focussed on Multi Academy Trusts and Strategic Advice & Guidance as well as Support Services.  | Education Sector       |
| ESPO                                    | Document Management Services                    | 390_22 | Document management solutions, including: scanning; storage and disposal of documents; the supply of software and consultancy services.  | All Public Sector      |
| East Midlands Strategic Commercial Unit | ICT VAR Framework                               |        | The Framework covers all IT technologies   | All Public Sector      |
| Scottish Government                     | Digital Technology and Cyber Services DPS       |        | The DPS supports several digital initiatives, specifically "Scotland's Digital Strategy" and provides access to a range of digital technology skills, including cyber expertise, as well as supporting the delivery of agile projects. | Scottish Public Sector |



### 3 Crown Commercial Services (CCS)

| Agreement Name  | Overview  | Lots Awarded  |
|---|---|---|
| <b>RM6098 – Technology Products &amp; Associated Services 2 (TePAS 2)</b> | <p>Technology Products and Associated Services 2 (TePAS 2) offers public sector customers a flexible and compliant way to source all their technology product and “close to box” service needs, from a single laptop to an entire corporate infrastructure.</p> <p><b>FURTHER COMPETITION</b><br/><b>DIRECT AWARD</b></p>     | <p><b>Lot 1</b> - Hardware &amp; Software &amp; Associated Services<br/> <b>Lot 2</b> - Hardware and Associated Services<br/> <b>Lot 3</b> - Software and Associated Services<br/> <b>Lot 4</b> - Information Assured Products &amp; Associated Services<br/> <b>Lot 5</b> – Health and Social Care Technology<br/> <b>Lot 6</b> – Education Technology<br/> <b>Lot 7</b> – Sustainability and Circular IT<br/> <b>Lot 8</b> – Technology Catalogue</p> |
| <b>RM1577.13 - G-Cloud 13</b>   | <p>Digital Marketplace based Cloud computing services covering hosting, software and cloud support on a commodity based, pay-as-you go service.</p> <p>Also includes other SCC service areas such as AV, Networking &amp; Security, Professional Services, SCC Hyperscale, Print and Software.</p> <p><b>DIRECT AWARD</b></p> | <p><b>Lot 1</b> – Cloud Hosting<br/> <b>Lot 2</b> – Cloud Software<br/> <b>Lot 3</b> – Cloud Support</p>  |
| <b>RM6292 – Cloud Compute 2</b>   | <p><b>Lot 2: Value-Added Ancillary Services</b><br/> Buy core cloud services or any number of ancillary ongoing services. Ancillary services can help you optimise your self sufficiency, security and economic management of the cloud.</p>  | <p><b>Lot 2</b> – Value Added Ancillary Services<br/> <b>Lot 3</b> – Professional Services</p>  |

You can buy resold core services or value adding ancillary services separately or together in the same call off.

You can also add any professional services as an extra. This includes auditing, consultancy, training and customer or enterprise support. You must buy these services as part of the same call off as other services within this lot. They can not be bought independently.

**Lot 3: Professional Services**

Buy professional cloud services including:

- Cloud consultancy
- Adoption planning/support and user training for moving from existing on premise computing solutions to cloud
- Target operating model and cloud strategy development support services
- Auditing services
- Customer and enterprise support provided by cloud partners

**DIRECT AWARD**

**FURTHER COMPETITION**

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| <p><b>RM6174 Multifunctional Devices (MFDs), Print and Digital Workflow Software Services and Managed Print Service Provision</b></p> | <p>Provision of MFDs ranging from entry level, standalone to fully networked print room equipment, along with the required software options to support organisations with page output, document workflow and relevant business process requirements.</p> <p><b>DIRECT AWARD</b><br/><b>FURTHER COMPETITION</b></p> | <p><b>Lot 2 – Multifunctional Devices (MFD's) and Print Management Software Services</b></p> <p>Solutions tailored to meet requirements of Customer's print strategy. Solutions will range from the basic supply, installation and maintenance of products including Software and/or Enhanced Services which will enable Contracting Authorities to optimise and automate document workflows and relevant business processes.</p> <p>Legacy and/or new solution. Customer specific solutions can continue to be managed and controlled using existing print output Device infrastructure, legacy Product Range and/or new Product Range supplied.</p> <p>SCC Managed Print and Document Services can deliver and support solutions across all leading OEMs.</p> <p>Organisations can use Lot 2 to satisfy requirements via a direct award process or further competition procedure.</p> |
| <p><b>RM6195 – Big Data &amp; Analytics</b></p>   | <p>Commercial Off-The-Shelf Software, Lot 2- allow buyers to purchase Big Data and Analytics.</p> <p><b>DIRECT AWARD</b><br/><b>FURTHER COMPETITION</b></p>  | <p><b>Lot 2 – COTS Software for Big Data &amp; Analytics</b></p>  |

**RM6116 – Network Services 3**

Network solutions, communication services, connectivity to cloud-based data and applications, audio and video conferencing.

**DIRECT AWARD**

**FURTHER COMPETITION**

**Lot 1a: Inter Site Connectivity (Wider Area Network) / Data Access Services**

Access to connectivity services, enabling Site-to-Site or Site-to-cloud interconnectivity.

- terrestrial, fibre, wireless and satellite solutions, 5G, 6G
- data networking equipment
- software defined WAN, Secure Access Service Edge (SASE)
- internet service providers and internet services and gateways
- broadband routing and performance monitoring solutions
- e-mail and website services as part of ISP service
- professional services: design, build and deliver network connectivity solutions

**Lot 2a: Intra Site Connectivity (Local Area Network) / Local Connectivity Services**

Access to single site connectivity services, including but not limited to; local area networks (LAN) enabling interconnectivity.

- design, survey, build, management, support and maintenance services

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|  |  | <ul style="list-style-type: none"> <li>• wired and/or wireless solutions</li> <li>• local area network (LAN) equipment and/or cabling and/or storage area network (SAN) equipment</li> <li>• LAN power solution and managed equipment room</li> <li>• local infrastructure audit and/or testing services (such as asset management tools)</li> </ul> <p><b>Lot 4b: Digital Communication Services (Unified Communications)</b></p> <p>Access to digital communications services. Including but not limited to:</p> <ul style="list-style-type: none"> <li>• IP telephony, unified communications, collaborative software application including audio and video conferencing and business enablement application software</li> <li>• design, survey, build, management, support and maintenance services including transformation support for the replacement and upgrade from analogue to digital estates</li> <li>• Internet Protocol (IP) telephony services with the ability to make and receive multimedia messaging over an IP based network service</li> </ul> |
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|  |  | <ul style="list-style-type: none"><li>• consistent user interface for voice, video and data services allowing the full integration of these services within a single user device</li><li>• audio and video conferencing capability within the UC suite based on collaborative applications</li></ul> <p><b>Lot 4c: Contact Centre Solutions</b></p> <p>Access to inbound and/or outbound contact centre management including automation and queuing to multiple answering points.</p> <ul style="list-style-type: none"><li>• design, survey, build, test and deployment delivery and management, plus support and maintenance services</li><li>• supply/support of equipment, commodity and managed services</li><li>• omnichannel customer experience platforms</li></ul> |
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| <b>RM6094 Spark Dynamic Purchasing System (DPS)</b> | <p>Emerging technology products including Internet of Things (IoT), AI and automation, simulated environments, wearables, and new improvements in security.</p> <p><b>FURTHER COMPETITION</b></p>                                     | <p>SCC's role is to understand customer needs and expectations and bring to life these technologies, working closely with customers to understand the context of their organisations. SCC identifies what customers need rather than what they want. To uncover the underlying needs or problems they then look at innovative ways to solve those problems or meet those needs. SCC's Artificial Intelligence proposition is involved in many technologies, such as (and not limited to): Internet of Things (IoT), Machine Learning, Robotic Process Automation (RPA), Blockchain and Chatbots which spans across multiple verticals such as: Urban Digitisation, Healthcare, Retail, Security &amp; Facilities Management. As this digital revolution unfolds, SCC is at the forefront of these technological developments helping organisations to enhance everyday objects through connecting, interacting, and exchanging data</p> |
| <b>RM6100 Technology Services 3</b>                 | <p>Information and Communication Technology (ICT) services, from strategy through to transition and operational deployment.</p> <p><b>DIRECT AWARD</b></p> <p><b>FURTHER COMPETITION</b></p>  | <p><b>Lot 1</b> - Technology Strategy &amp; Solutions Design<br/> <b>Lot 2</b> - Transition and Transformation<br/> <b>Lot 3</b> - Operational Services<br/> <b>Lot 3a</b> – End User Services<br/> <b>Lot 3c</b> – Technical Management<br/> <b>Lot 3d</b> – Application and Data Management</p>   |
| <b>RM6200 Artificial Intelligence DPS</b>           | <p>Discovery and consultancy services related to artificial intelligence (AI), implementation and support of AI systems, end-to-end partnerships, and AI technologies in health and social care</p> <p><b>FURTHER COMPETITION</b></p> | <p>The type of technology available using the development, implementation and support of AI services includes AI software applications, machine learning to help with data analytics, intelligent virtual assistants and intelligent personal assistants.</p>   |
| <b>Digital Outcomes (DOS) 6 RM1043.8</b>            | <p>Using teams or individuals to build and support the digital transformation of public services.</p>   | <p>Single Lot Covering:<br/> <b>Performance analysis and data</b><br/> Data analysis</p>  |

Opportunities are posted on Digital Marketplace by Buyers for projects that require people or teams to deliver specific outcomes.

**FURTHER COMPETITION**

- Data visualisation
- Statistical modelling
- Security**
- NCSC information assurance certification
- Firewall audit
- Incident response and forensics
- Infrastructure review
- IT health check
- Risk management
- Security policy
- Threat modelling
- Vulnerability and penetration testing
- Service delivery**
- Agile coaching
- Agile delivery
- Business analysis
- Digital communication and engagement
- Programme management
- Project management
- Service management
- Software development
- Support and operations**
- Customer support
- Firewall management
- Hosting
- Incident management
- Monitoring
- Network administration
- Service desk



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|   |   | <p>Systems administration</p> <p>Tools</p> <p><b>Testing and auditing</b></p> <p>Application testing</p> <p>Data auditing</p> <p>Load and performance testing</p> <p>Software auditing</p> <p>System auditing</p>  |
| <p><b>Automation Marketplace DPS</b><br/><b>RM6173</b></p>  | <p>Intelligent automation services and solutions, including automation technologies, services, consultancy and licences.</p> <p><b>FURTHER COMPETITION</b></p>  | <p>A Dynamic Purchasing System (DPS) that offers automation services and licences for use by the public sector, including their associated bodies and agencies. Automation services are needed to streamline processes and systems for public sector customers.</p> <p>The agreement offers the following services:</p> <ul style="list-style-type: none"> <li>• Strategy and business transformation</li> <li>• Problem solving with tech solutions</li> <li>• Resources and training</li> <li>• Software licences</li> </ul> |
| <p><b>Cyber Security Services 3</b><br/><b>RM3764.3</b></p> | <p>A flexible commercial agreement that offers an extensive range of cyber security services to help improve organisational cyber resilience and security posture</p> <p><b>FURTHER COMPETITION</b></p> | <p>A dynamic purchasing system (DPS) is available to all UK central government departments, wider public sector organisations and charities. The services available fall under the following categories:</p> <ul style="list-style-type: none"> <li>• NCSC assured services.</li> <li>• consultancy and advice</li> <li>• penetration testing</li> <li>• incident response</li> </ul>  |

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|  |   | <ul style="list-style-type: none"> <li>• managed security services</li> <li>• Data destruction</li> </ul> |
| <b>RM6225 - Audio Visual Technical Consultancy &amp; Commissioning</b> | <p>Customers can use this agreement to:</p> <ul style="list-style-type: none"> <li>• Design meeting spaces which will allow all colleagues to equally take part in the meeting (even if their attendance is virtual)</li> <li>• Create collaboration zones and find out the best ways to integrate their AV technology</li> <li>• Design acoustic and visual plans for conference rooms that will allow everyone to hear and see what they need to</li> </ul> <p>This agreement can help you to achieve this by focusing on 'interoperability' services.</p> <p>'Interoperability' means any computer system and software will work with your AV design. Anyone will be able to use the technology with no issue.</p> <p>You can choose to use this agreement to create an end to end service for all your AV technology needs. From identifying your needs and creating a design of how your AV area will look and work, to installing your design.</p> <p>You will also be able to add a support package which can include:</p> <ul style="list-style-type: none"> <li>• Monitoring your AV area for problems</li> <li>• Providing help with any future issues</li> </ul> | <p>N/A</p>  |

Or you can pick any combination of services to better suit your complex needs.

Services available under this agreement include:

- Design consultancy
- AV integration
- Installation and warranty
- AV solution support

**FURTHER COMPETITION**

## 4 Other Frameworks

| Agreement Name  | Overview   | Lots Awarded   |
|---|--|--|
| <p><b>HealthTrust Europe Information Communication Technology (ICT) Solutions (Third Iteration 2019)</b><br/><b>ComIT 3</b></p> | <p>As the name ComIT - Complete IT Solutions suggests, this framework is designed to offer the broadest scope of services and solutions under a single flexible arrangement.</p> <p><b>DIRECT AWARD</b><br/><b>FURTHER COMPETITION</b></p> | <p>Single Lot</p> <ul style="list-style-type: none"> <li>• IT Hardware</li> <li>• Enterprise Level Solutions</li> <li>• IT Software</li> <li>• Operating Software</li> <li>• Enterprise Level Software Programs</li> <li>• Applications</li> <li>• Development</li> <li>• Associated Products</li> <li>• Services and Support</li> </ul>           |
| <p><b>London Procurement Partnership (LPP)</b></p> <p><b>IT Services Framework</b></p>  | <p>This framework allows NHS organisations acquire IT services for hardware, software, and services they need to excel in clinical outcomes.</p> <p><b>DIRECT AWARD</b><br/><b>FURTHER COMPETITION</b></p>                                 | <p><b>Lot 2 - Network Infrastructure</b><br/>Sub-Lot 2.2 - Local Connectivity<br/>Sub-Lot 2.5 - Conferencing<br/>Sub-Lot 2.6 - Network Infrastructure Management</p> <p><b>Lot 3 - Hardware</b><br/>Sub-Lot 3.1 - IT Hardware<br/>Sub-Lot 3.2 - Hardware Asset Management</p> <p><b>Lot 4 - Software</b><br/>Sub-Lot 4.1 - General IT Software</p> |

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|  |  | <p>Sub-Lot 4.4 - Project Management Software<br/> Sub-Lot 4.5 - Informatics &amp; Reporting<br/> Sub-Lot 4.7 - Innovation/Basket 3 Artificial Intelligence (AI)<br/> Sub-Lot 4.9 - Software Asset Management</p> <p><b>Lot 6 - Hosting</b><br/> Sub-Lot 6.2 - Cloud as a Utility</p> <p><b>Lot 7 - Operational Services</b><br/> Sub-Lot 7.1 - Help Desk Services<br/> Sub-Lot 7.2 - Device Management Services<br/> Sub-Lot 7.4 - Server &amp; Storage Infrastructure</p> <p><b>Lot 8 - Deployment Services</b><br/> Including but not limited to:</p> <ul style="list-style-type: none"> <li>• Supply of IT hardware, asset tagging, imaging, delivery to desk, installation, packaging removal and disposal</li> </ul> <p><b>Lot 10 - One Stop Shop</b><br/> Including but not limited to:</p> <ul style="list-style-type: none"> <li>• Provision of specific products/service required for all (other) IT Hardware related products</li> </ul> <p>Warranty, pre-installed software, peripherals, and lease options are in scope for all Lots</p> <p>Organisations can use this framework to satisfy requirements via a direct award process or further competition procedure.</p> |
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| <p><b>NHS SBS</b></p> <p><b>Digital Workplace Solutions</b></p>  | <p>Single Lot</p> <p>Managed by NHS SBS, open to NHS members and associate members across Public Sector</p> <p><b>DIRECT AWARD</b></p> <p><b>FURTHER COMPETITION</b></p>   | <p>Full (One-Stop)</p> <ul style="list-style-type: none"> <li>• IT Solutions including IT Infrastructure Servers and Storage Hardware • Networking</li> <li>• Virtualization</li> <li>• Other Services and End User &amp; Solutions Software.</li> <li>• Organisations can use this framework to satisfy requirements via a direct award process or a further competition procedure.</li> </ul> |
| <p><b>NHS SBS</b><br/><b>(In partnership with NOECPC)</b></p> <p><b>Link: 3 IT Hardware and Services</b><br/><b>(Digital Workplace Hardware)</b></p> | <p>IT Hardware and services including specialist healthcare IT</p> <p><b>DIRECT AWARD</b></p> <p><b>FURTHER COMPETITION</b></p>  | <p><b>Lot 1</b> – Desktops<br/> <b>Lot 2</b> – Laptops / Notebooks<br/> <b>Lot 3</b> – Mobile devices<br/> <b>Lot 4</b> – specialist healthcare IT Hardware,<br/> <b>Lot 4a</b> – carts and peripherals<br/> <b>Lot 4b</b> - displays and peripherals<br/> <b>Lot 5</b> – printers and scanners<br/> <b>Lot 6</b> – one stop shop</p>   |
| <p><b>NHS Shared Business Services</b><br/><b>(NHS SBS)</b></p> <p><b>Technology Enabled Care</b><br/><b>Services 2</b></p>                          | <p>The Technology Enabled Care Framework Agreement supports patient care via technology. SCC can offer patient care solutions to the NHS and Healthcare providers through our strategic partnerships.</p> <p><b>DIRECT AWARD</b></p> <p><b>FURTHER COMPETITION</b></p> | <p><b>LOT 1</b> - Remote Clinical Monitoring<br/> <b>LOT 3</b> - Digital Alarms Solutions<br/> <b>LOT 4</b> - Intelligent Activity Monitoring<br/> <b>LOT 6</b> - One Stop Shop/ Combined Solutions</p>   |

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| <p><b>Yorkshire Purchasing Organisation</b></p> <p><b>Network Connectivity and Telecommunication Solutions</b></p> <p>000976</p> | <p>This framework agreement is for the provision of goods, works and services covering network connectivity, smart cities and IOT, cyber security, telecommunication and mobile, voice and data solutions.</p> <p><b>DIRECT AWARD</b></p> <p><b>FURTHER COMPETITION</b></p>  | <p><b>Lot 2</b> - Local Area Network (LAN) Services</p> <p><b>Lot 4</b> - Smart Cities and IOT</p> <p><b>Lot 5</b> - Cyber Security Solutions</p> <p><b>Lot 6</b> - Communication Services</p> |
| <p><b>JISC (Joint Information Systems Committee)</b></p> <p><b>Network Equipment</b></p>   | <p>The scope of the agreement covers the supply and support of a broad range of wired and Wi-Fi network equipment including:</p> <ul style="list-style-type: none"> <li>• Devices with firewall capabilities</li> <li>• Low-end customer premises equipment (CPE)</li> <li>• Mid-range enterprise and high-end, carrier-class type equipment supporting 100 Gigabit Ethernet and above.</li> </ul> <p>It also covers converged network adapters, interface modules, transceivers, access points, voice over internet protocol (VoIP) products and associated ancillary goods and services including software, cabling, and installation.</p> <p>Support and Advice</p> <p>All post-sale support and maintenance services are fully covered under the agreement including software development.</p> <p><b>DIRECT AWARD (Lot 5 Only)</b></p> <p><b>FURTHER COMPETITION</b></p> | <p><b>Lot 3</b> - Cisco</p> <p><b>Lot 5</b> - HPE/Aruba</p> <p><b>Lot 8</b> - Fortinet</p> <p>Customers may use Direct Award to place orders with SCC on Lot 5</p>                             |

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| <p><b>SUPC</b></p> <p><b>SSSNA - Servers Storage Solutions National Agreement (ITS4043 SU)</b></p> | <p>This framework agreement can be accessed by Advance Procurement for Universities and Colleges (APUC), Higher Education Purchasing Consortium Wales (HEPCW), London Universities Purchasing Consortium (LUPC), North Western Universities Purchasing Consortium (NWUPC), North Eastern Universities Purchasing Consortium (NEUPC), Southern Universities Purchasing Consortium (SUPC).</p> <p><b>FURTHER COMPETITION</b></p> | <p><b>Lot 1 - OEM Servers Only</b><br/> SCC are a nominated reseller for HPE. Supply of a range of enterprise servers and associated options. Scope includes maintenance renewals, management software and other software layers (where part of a hardware requirement).</p> <p><b>Lot 2 - OEM Storage Only</b><br/> SCC are a nominated reseller for HPE. Supply of a range of enterprise storage equipment including backup, maintenance renewals, management software and other storage related software (where part of a hardware requirement).</p> <p><b>Lot 3 - OEM Solutions (Converged and Hyper Converged)</b><br/> SCC are a nominated reseller for HPE. This Lot is to provide full end to end solutions such as converged infrastructure, and hyper-converged solutions.</p> <p><b>Lot 5 – Reseller Solutions</b><br/> SCC hold a position on Lot 5 where we can provide our reseller products and services directly to a Buyer through Further Competition.</p> |
| <p><b>SUPC</b></p> <p><b>Software Licence Resellers (SLRA) - ITS4042 SU</b></p>                    | <p>Software Licence reseller framework novated over to SCC following our acquisition of Civica Software.</p> <p><b>FURTHER COMPETITION</b></p>   | <p><b>Lot 1 - Microsoft &amp; Associated Services</b><br/> <b>Lot 4 - Other Software</b><br/> <b>Lot 5 - Software Services</b></p>   |
| <p><b>NEUPC</b></p>  | <p>Network products and services within the Education Sector</p>   | <p><b>Lot 1 – Networking Equipment only</b><br/> <b>Lot 2 – Routine / Low value Networking Projects</b></p>  |



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| <b>Networking – HE, - Supply and Services 2 (HENSS2) ITS2008NE</b>               | <b>FURTHER COMPETITION</b>   | <b>Lot 3 – Core Networking Projects</b>   |
| <b>KCS</b><br><br><b>Multi-Functional Devices and Digital Solutions - Y20031</b> | Multi-Functional Devices & Digital Solutions<br><br>Provision of MFD and Document Solutions as well as several other SCC services such as Cloud, AV, Professional Services etc via Lot 2.<br><br><b>DIRECT AWARD</b><br><b>FURTHER COMPETITION</b>   | <b>Lot 1 - Leased and Purchased multi-Functional devices and digital solutions</b><br><b>Lot 2 - Digital transformation and associated services</b> |
| <b>KCS</b><br><br><b>Software Products and Associated Services - Y23065</b>      | Indicative software requirements include, but are not limited to, the following application and system software categories: <ul style="list-style-type: none"> <li>• Accounting systems</li> <li>• Bespoke software solutions</li> <li>• Commercial off the Shelf (COTS) software</li> <li>• Enterprise Software and business applications such as Customer Relationship Management (CRM), Enterprise Resource Planning (ERP), data analysis, business intelligence, database tools, inventory systems</li> <li>• Human Resources (HR) and payroll systems</li> <li>• Microsoft products</li> <li>• Operating systems</li> <li>• Recovery and data back-up software</li> <li>• School Information Management systems</li> <li>• Security software such as adware and malware, antivirus, encryption, firewall</li> <li>• Virtualisation</li> </ul> | <b>Single Lot Framework</b>   |

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|   | <ul style="list-style-type: none"> <li>• Workflow management systems and software</li> </ul> <p>Associated services may extend beyond the scope of the goods/services purchased and may include, but not be limited to;</p> <ul style="list-style-type: none"> <li>• Asset management</li> <li>• Consultation services</li> <li>• End user support</li> <li>• Installation</li> <li>• Integration</li> <li>• Project management</li> <li>• Service desk</li> <li>• Training</li> </ul> <p><b>DIRECT AWARD</b><br/><b>FURTHER COMPETITION</b></p> |  |
| <p><b>Enframe</b></p> <p><b>ICT Framework</b></p> | <p>A comprehensive and easy to use framework that enables Schools, Multi Academy Trusts (MATs) and other institutions to procure a wide range of ICT goods and services, with a strong focus on Net Zero and Social Value.</p> <p><b>FURTHER COMPETITION</b></p>   | <p><b>Lot 1 – Strategic Partnering Services</b><br/>This lot enables you to procure an ICT Partner to provide all the elements included in a managed service* but where your ICT Partner also inputs into ongoing strategy and helps the Authority make ICT decisions.</p> <p><b>Lot 2 – Support Services</b><br/><b>Sub-lot 1: Support Services</b></p> |

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|  |  | <p>With this sub-lot, you can procure a supplier to provide technical support services such as incident and problem management through a central Helpdesk or service desk. This could be to provide first, second, or third line support to an organisation, or to provide support on a specialised product.</p> <p><b>Sub-lot 2: Managed Services</b></p> <p>With this sub-lot, you can procure a supplier to provide a managed services which involves providing reactive technical problem solving as above, but also includes maintenance and management of your public sector body's network and infrastructure, installing patches and upgrades, planning ICT rollouts and implementations, routine maintenance, monitoring and reporting. Managed Service Contracts usually run for 3 - 5 years and are paid for monthly or quarterly.</p> |
| <b>ESPO Document Services Framework (390_22)</b>                           | <p>Document management solutions, including scanning; storage and disposal of documents; the supply of software and consultancy services.</p> <p><b>DIRECT AWARD</b></p> <p><b>FURTHER COMPETITION</b></p> | <p>SCC are on the following Lots:</p> <ul style="list-style-type: none"> <li>• Lot 1 - Electronic Document Scanning and Software</li> <li>• Lot 4 - Enhanced Handling and Security Requirements</li> </ul>  |
| <b>East Midlands Strategic Commercial Unit (EMSCU) – ICT VAR Framework</b> | <p>Provision of IT Infrastructure and Associated Services</p> <p><b>DIRECT AWARD</b></p> <p><b>FURTHER COMPETITION</b></p>   | <p>Single Lot</p> <ul style="list-style-type: none"> <li>• Standard IT Products</li> <li>• Associated Services</li> <li>• Software</li> <li>• Software Associated Services</li> <li>• Information Assured Products</li> <li>• Disposal Services</li> </ul>  |

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| <b>Scottish Government Digital Technology and Cyber Services DPS</b> | The DPS supports several digital initiatives, specifically "Scotland's Digital Strategy" and provides access to a range of digital technology skills, including cyber expertise, as well as supporting the delivery of agile projects.<br><br><b>FURTHER COMPETITION</b> | Lot 1 – Digital Technology Projects and Services<br>Lot 2 – Digital Technology Resources<br>Lot 4 – Cyber Security Services |
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## Notice:

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