



SCC

Public Sector Framework Guide

July 2023

simplify the complex.

ISO Document Revision History

Date	Revision	Distribution	Overview
27/07/2023	1.0	Final document response distributed.	Public Sector Framework Overview for external use.

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1 Foreword

SCC conducts over £400m of ICT business per annum through public sector frameworks with a wide range of authorities and with agreements of differing scope. We are aware of the importance of these arrangements to our Public Sector customers as well as our own business. SCC is a 'Top 5' VAR by revenue and trade with customers from across the Public Sector including:

- Central Government
- Defence
- Police
- Local Government
- Health
- Education

SCC holds a position on over 30 frameworks for the Public Sector, holding top revenue spots for many of these.

Our business processes are mapped/aligned to Framework transactions and ISO9001 certified for quality assurance. We have reporting and internal audit tools in place to ensure compliance and understand the importance of MI, savings recording and Customer Satisfaction measurement.

Commercial Team

We fully understand how these agreements work and will support Customers choosing the correct procurement route for them and then making sure that any potential Contract awarded is compliant with the terms, procurement laws and legislation.

Account Team and Customer Service

The Account Teams are in place to support our Customers by maximising the value delivered; helping to develop the scope of services delivered by SCC. SCC are committed to our customer relationships and were the first independent provider of services to appoint a Board Director to lead our dedicated Customer Relationship function. Our team work hard to understand how our customers' businesses work, to take the right approach for each individual business, creating a proactive partnership that values fairness and gives complete transparency.

SCC is truly independent, not affiliated to a specific hardware manufacturer or software vendor. This empowers SCC to follow a vendor neutral approach to solution design, and to service and support multi-vendor platforms from our own highly accredited national service network.

2 High Level Summary

Framework Authority	Framework Name	Reference	Services	Sector
Crown Commercial Services (CCS)	Digital Outcomes (DOS) 6	RM1043.8	Outcome based Professional Services	All Public Sector
	Technology Products & Associated Services (TePAS)	RM6068	Hardware, Software and Associated Services	All Public Sector
	Network Services 3	RM6116	Network solutions, communication services and audio and video conferencing.	All Public Sector
	G-Cloud 13	RM1577.13	Cloud Services, AV, Professional Services, Managed Print, Network Services, ServiceNow, Software Services	All Public Sector
	Multifunctional Devices (MFDs), Print and Digital Workflow Software Services and Managed Print Service Provision	RM6174	Managed Print and Document Services	All Public Sector
	Big Data & Analytics	RM6195	This agreement is designed to support the creation of intelligent data and analytics functions across the UK public sector. SCC are on Commercial off-the-shelf (COTS) Software.	All Public Sector
	Postal Goods and Services	RM6017	Document Services	All Public Sector
	Spark DPS	RM6094	Buy emerging technology products and services, including Internet of Things (IoT), AI and automation, simulated environments, wearables, and new improvements in security.	All Public Sector

	Technology Online Purchasing Content	RM6147	A dynamic catalogue for technology product needs (hardware and software)	All Public Sector
	Artificial Intelligence DPS	RM6200	Discovery and consultancy services related to artificial intelligence (AI), implementation and support of AI systems, end-to-end partnerships, and AI technologies in health and social care	All Public Sector
	Technology Services 3	RM6100	Technology Strategy and design with support services.	All Public Sector
	Automation DPS	RM6173	Intelligent automation services and solutions, including automation technologies, services, consultancy and licences.	All Public Sector
	Cyber Security Services 3	RM3764.3	Cyber resilience and security services	All Public Sector
HealthTrust Europe (HTE)	ICT Solutions (second iteration)	ComIT 2	Any product or service can be put through this framework	All Public Sector
London Procurement Partnership (LPP)	IT Services Framework		Hardware, Software, Network, Cloud/Hosting, Deployment, and support	NHS and all Public Sector
NHS Shared Business Services (NHS SBS)	Technology Enabled Care Services 2		Healthcare monitoring solutions inc Population Health	Healthcare
	Digital Workplace Solutions		IT Solutions, Networking, Virtualisation and End User & Solutions Software	All Public Sector
	Link: 3 IT Hardware and Services		IT Hardware and associated services	All Public Sector

	Cloud Solutions		Cloud solution design and consultancy	All Public Sector
Yorkshire Purchasing Organisation (YPO)	Data Centre Solutions	000944	Framework covers datacentre build, management, maintenance, security, and hosting of data and all the solutions around these areas.	All Public Sector
	IT Technology	000979	Includes the supply of ICT equipment and applications through to secure hardware asset destruction and 'anything' as a service	All Public Sector
	Network Connectivity and Telecommunication Solutions	000976	Provision of goods, works and services covering network connectivity, smart cities and IOT, cyber security, telecommunication and mobile, voice and data solutions	All Public and relevant Private Sector
KCS Procurement Services	Multi-Functional Devices & Digital Solutions	Y20031	Provision of MFD and Document Solutions as well as several other SCC services such as Cloud, AV, Professional Services etc via Lot 2.	All Public Sector
JISC	Network Equipment		Network services for small and large projects in Education.	Education Sector
SUPC	Servers, Storage, Solutions National Agreement	SSSNA (ITS4043 SU)	OEM led (HPe) for Server and Storage opportunities as well as a lot for reseller solutions where we can propose other solutions.	Education Sector
	Software Licence Resellers (SLRA)	ITS4042 SU	Software Licence Reseller Framework - we are on the following Lots: SLRA Lot 1 Microsoft &	Education Sector

			Associated Services; SLRA Lot 4 Other Software; SLRA Lot 5 Software Services	
LUPC	National Desktop and Notebook Agreement (NDNA)	NDNA	OEM led (Dynabook) for Notebooks and associated services	Education Sector
NEUPC	Networking – Supply and Services 2 ITS2008NE	HENSS2	Network Products and Services for Education.	Education Sector
EnFrame	ICT Procurement		Focussed on Multi Academy Trusts and Strategic Advice & Guidance as well as Support Services.	Education Sector
ESPO	Document Management Services	390_22	Document management solutions, including: scanning; storage and disposal of documents; the supply of software and consultancy services.	All Public Sector
East Midlands Strategic Commercial Unit	ICT VAR Framework		The Framework covers all IT technologies	All Public Sector

3 Crown Commercial Services (CCS)

Agreement Name	Overview	Lots Awarded
RM6068 – Technology Products & Associated Services (TePAS)	<p>Technology Products and Associated Services (TePAS) offers public sector customers a flexible and compliant way to source all their technology product and “close to box” service needs, from a single laptop to an entire corporate infrastructure.</p> <p>FURTHER COMPETITION</p>	<p>Lot 1 - Hardware & Software & Associated Services</p> <p>Lot 2 - Hardware and Associated Services</p> <p>Lot 3 - Software and Associated Services</p> <p>Lot 4 - Information Assured Products & Associated Services</p>
RM1577.13 - G-Cloud 13	<p>Digital Marketplace based Cloud computing services covering hosting, software and cloud support on a commodity based, pay-as-you go service.</p> <p>Also includes other SCC service areas such as AV, Networking & Security, Professional Services, SCC Hyperscale, Print and Software.</p> <p>DIRECT AWARD</p>	<p>Lot 1 – Cloud Hosting</p> <p>Lot 2 – Cloud Software</p> <p>Lot 3 – Cloud Support</p>

RM6174 Multifunctional Devices (MFDs), Print and Digital Workflow Software Services and Managed Print Service Provision	<p>Provision of MFDs ranging from entry level, standalone to fully networked print room equipment, along with the required software options to support organisations with page output, document workflow and relevant business process requirements.</p> <p>DIRECT AWARD FURTHER COMPETITION</p>	<p>Lot 2 – Multifunctional Devices (MFD's) and Print Management Software Services</p> <p>Solutions tailored to meet requirements of Customer's print strategy. Solutions will range from the basic supply, installation and maintenance of products including Software and/or Enhanced Services which will enable Contracting Authorities to optimise and automate document workflows and relevant business processes.</p> <p>Legacy and/or new solution. Customer specific solutions can continue to be managed and controlled using existing print output Device infrastructure, legacy Product Range and/or new Product Range supplied.</p> <p>SCC Managed Print and Document Services can deliver and support solutions across all leading OEMs.</p> <p>Organisations can use Lot 2 to satisfy requirements via a direct award process or further competition procedure.</p>
RM6195 – Big Data & Analytics	<p>Commercial Off-The-Shelf Software, Lot 2- allow buyers to purchase Big Data and Analytics.</p> <p>DIRECT AWARD FURTHER COMPETITION</p>	<p>Lot 2 – COTS Software for Big Data & Analytics</p>

RM6116 – Network Services 3	<p>Network solutions, communication services, connectivity to cloud-based data and applications, audio and video conferencing.</p> <p>DIRECT AWARD</p> <p>FURTHER COMPETITION</p>	<p>Lot 1a: Inter Site Connectivity (Wider Area Network) / Data Access Services</p> <p>Access to connectivity services, enabling Site-to-Site or Site-to-cloud interconnectivity.</p> <ul style="list-style-type: none"> • terrestrial, fibre, wireless and satellite solutions, 5G, 6G • data networking equipment • software defined WAN, Secure Access Service Edge (SASE) • internet service providers and internet services and gateways • broadband routing and performance monitoring solutions • e-mail and website services as part of ISP service • professional services: design, build and deliver network connectivity solutions <p>Lot 2a: Intra Site Connectivity (Local Area Network) / Local Connectivity Services</p> <p>Access to single site connectivity services, including but not limited to; local area networks (LAN) enabling interconnectivity.</p> <ul style="list-style-type: none"> • design, survey, build, management, support and maintenance services
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		<ul style="list-style-type: none"> • wired and/or wireless solutions • local area network (LAN) equipment and/or cabling and/or storage area network (SAN) equipment • LAN power solution and managed equipment room • local infrastructure audit and/or testing services (such as asset management tools) <p>Lot 4b: Digital Communication Services (Unified Communications)</p> <p>Access to digital communications services. Including but not limited to:</p> <ul style="list-style-type: none"> • IP telephony, unified communications, collaborative software application including audio and video conferencing and business enablement application software • design, survey, build, management, support and maintenance services including transformation support for the replacement and upgrade from analogue to digital estates • Internet Protocol (IP) telephony services with the ability to make and receive multimedia messaging over an IP based network service
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		<ul style="list-style-type: none"> • consistent user interface for voice, video and data services allowing the full integration of these services within a single user device • audio and video conferencing capability within the UC suite based on collaborative applications <p>Lot 4c: Contact Centre Solutions</p> <p>Access to inbound and/or outbound contact centre management including automation and queuing to multiple answering points.</p> <ul style="list-style-type: none"> • design, survey, build, test and deployment delivery and management, plus support and maintenance services • supply/support of equipment, commodity and managed services • omnichannel customer experience platforms
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RM6017 Postal Goods and Service	<p>Pan Government agreement for the provision of postal goods and services to be utilised by central government departments and all other UK public sector bodies, including local authorities, health, police, fire and rescue, education, and devolved administrations.</p> <p>FURTHER COMPETITION</p>	<p>Lot 6 - Business Process Outsourcing, Mailroom, Document and Data Managed Service</p> <ul style="list-style-type: none"> • On-site mailroom management • Off-site mailroom management • Digital mailroom management • Virtual Mailroom Post Room <p>Lot 9 - Mail Opening and Digital Scanning Services</p> <ul style="list-style-type: none"> • Mail opening services • Cherished and Valuable Items services • Scanning services • Electronic distribution of items within a Buyer organisation • Archiving services (physical and digital) • Banking Instrument services • Hosting Services
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RM6094 Spark Dynamic Purchasing System (DPS)	<p>Emerging technology products including Internet of Things (IoT), AI and automation, simulated environments, wearables, and new improvements in security.</p> <p>FURTHER COMPETITION</p>	<p>SCC's role is to understand customer needs and expectations and bring to life these technologies, working closely with customers to understand the context of their organisations. SCC identifies what customers need rather than what they want. To uncover the underlying needs or problems they then look at innovative ways to solve those problems or meet those needs. SCC's Artificial Intelligence proposition is involved in many technologies, such as (and not limited to): Internet of Things (IoT), Machine Learning, Robotic Process Automation (RPA), Blockchain and Chatbots which spans across multiple verticals such as: Urban Digitisation, Healthcare, Retail, Security & Facilities Management. As this digital revolution unfolds, SCC is at the forefront of these technological developments helping organisations to enhance everyday objects through connecting, interacting, and exchanging data</p>
RM6147 Technology Online Purchasing Content	DIRECT AWARD	Commodity Hardware and software catalogue via the CCS platform
RM6100 Technology Services 3	<p>Information and Communication Technology (ICT) services, from strategy through to transition and operational deployment.</p> <p>FURTHER COMPETITION</p>	<p>Lot 1 - Technology Strategy & Solutions Design Lot 2 - Transition and Transformation Lot 3 - Operational Services Lot 3a – End User Services Lot 3c – Technical Management Lot 3d – Application and Data Management</p>
RM6200 Artificial Intelligence DPS	<p>Discovery and consultancy services related to artificial intelligence (AI), implementation and support of AI systems, end-to-end partnerships, and AI technologies in health and social care</p> <p>FURTHER COMPETITION</p>	<p>The type of technology available using the development, implementation and support of AI services includes AI software applications, machine learning to help with data analytics, intelligent virtual assistants and intelligent personal assistants.</p>

<p>Digital Outcomes (DOS) 6 RM1043.8</p>	<p>Using teams or individuals to build and support the digital transformation of public services.</p> <p>Opportunities are posted on Digital Marketplace by Buyers for projects that require people or teams to deliver specific outcomes.</p> <p>FURTHER COMPETITION</p>	<p>Single Lot Covering:</p> <p>Performance analysis and data Data analysis Data visualisation Statistical modelling</p> <p>Security NCSC information assurance certification Firewall audit Incident response and forensics Infrastructure review IT health check Risk management Security policy Threat modelling Vulnerability and penetration testing</p> <p>Service delivery Agile coaching Agile delivery Business analysis Digital communication and engagement Programme management Project management Service management Software development</p> <p>Support and operations Customer support Firewall management Hosting Incident management</p>
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		<p>Monitoring</p> <p>Network administration</p> <p>Service desk</p> <p>Systems administration</p> <p>Tools</p> <p>Testing and auditing</p> <p>Application testing</p> <p>Data auditing</p> <p>Load and performance testing</p> <p>Software auditing</p> <p>System auditing</p>
<p>Automation Marketplace DPS</p> <p>RM6173</p>	<p>Intelligent automation services and solutions, including automation technologies, services, consultancy and licences.</p> <p>FURTHER COMPETITION</p>	<p>A Dynamic Purchasing System (DPS) that offers automation services and licences for use by the public sector, including their associated bodies and agencies. Automation services are needed to streamline processes and systems for public sector customers.</p> <p>The agreement offers the following services:</p> <ul style="list-style-type: none"> • Strategy and business transformation • Problem solving with tech solutions • Resources and training • Software licences
<p>Cyber Security Services 3</p> <p>RM3764.3</p>	<p>A flexible commercial agreement that offers an extensive range of cyber security services to help improve organisational cyber resilience and security posture</p> <p>DIRECT AWARD</p> <p>FURTHER COMPETITION</p>	<p>A dynamic purchasing system (DPS) is available to all UK central government departments, wider public sector organisations and charities. The services available fall under the following categories:</p> <ul style="list-style-type: none"> • NCSC assured services.

		<ul style="list-style-type: none">• consultancy and advice• penetration testing• incident response• managed security services• Data destruction
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4 Other Frameworks

Agreement Name	Overview	Lots Awarded
HealthTrust Europe Information Communication Technology (ICT) Solutions (Second Iteration 2019) ComIT 2	<p>As the name ComIT - Complete IT Solutions suggests, this framework is designed to offer the broadest scope of services and solutions under a single flexible arrangement.</p> <p>DIRECT AWARD FURTHER COMPETITION</p>	<p>Single Lot</p> <ul style="list-style-type: none"> • IT Hardware • Enterprise Level Solutions • IT Software • Operating Software • Enterprise Level Software Programs • Applications • Development • Associated Products • Services and Support
London Procurement Partnership (LPP) IT Services Framework	<p>This framework allows NHS organisations acquire IT services for hardware, software, and services they need to excel in clinical outcomes.</p> <p>DIRECT AWARD FURTHER COMPETITION</p>	<p>Lot 2 - Network Infrastructure Sub-Lot 2.2 - Local Connectivity Sub-Lot 2.5 - Conferencing Sub-Lot 2.6 - Network Infrastructure Management</p> <p>Lot 3 - Hardware Sub-Lot 3.1 - IT Hardware Sub-Lot 3.2 - Hardware Asset Management</p> <p>Lot 4 - Software Sub-Lot 4.1 - General IT Software</p>

		<p>Sub-Lot 4.4 - Project Management Software Sub-Lot 4.5 - Informatics & Reporting Sub-Lot 4.7 - Innovation/Basket 3 Artificial Intelligence (AI) Sub-Lot 4.9 - Software Asset Management</p> <p>Lot 6 - Hosting Sub-Lot 6.2 - Cloud as a Utility</p> <p>Lot 7 - Operational Services Sub-Lot 7.1 - Help Desk Services Sub-Lot 7.2 - Device Management Services Sub-Lot 7.4 - Server & Storage Infrastructure</p> <p>Lot 8 - Deployment Services Including but not limited to:</p> <ul style="list-style-type: none"> • Supply of IT hardware, asset tagging, imaging, delivery to desk, installation, packaging removal and disposal <p>Lot 10 - One Stop Shop Including but not limited to:</p> <ul style="list-style-type: none"> • Provision of specific products/service required for all (other) IT Hardware related products <p>Warranty, pre-installed software, peripherals, and lease options are in scope for all Lots</p> <p>Organisations can use this framework to satisfy requirements via a direct award process or further competition procedure.</p>
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NHS SBS Digital Workplace Solutions	<p>Single Lot</p> <p>Managed by NHS SBS, open to NHS members and associate members across Public Sector</p> <p>DIRECT AWARD FURTHER COMPETITION</p>	<p>Full (One-Stop)</p> <ul style="list-style-type: none"> IT Solutions including IT Infrastructure Servers and Storage Hardware • Networking Virtualization Other Services and End User & Solutions Software. Organisations can use this framework to satisfy requirements via a direct award process or a further competition procedure.
NHS SBS (In partnership with NOECPC) Link: 3 IT Hardware and Services (Digital Workplace Hardware)	<p>IT Hardware and services including specialist healthcare IT</p> <p>DIRECT AWARD FURTHER COMPETITION</p>	<p>Lot 1 – Desktops Lot 2 – Laptops / Notebooks Lot 3 – Mobile devices Lot 4 – specialist healthcare IT Hardware, Lot 4a – carts and peripherals Lot 4b - displays and peripherals Lot 5 – printers and scanners Lot 6 – one stop shop</p>
NHS SBS Cloud Solutions	<p>A concise, OJEU-compliant, flexible and accessible route to procure Cloud Solutions for public sector authorities.</p> <p>Lot 1 Solution Design and Consultancy</p> <p>DIRECT AWARD FURTHER COMPETITION</p>	<p>Services includes:</p> <ul style="list-style-type: none"> initial support ahead of Cloud adoption/implementation analysis/mapping of 'as is' situation cloud readiness assessments architecture design migration planning and more

NHS Shared Business Services (NHS SBS) Technology Enabled Care Services 2	<p>The Technology Enabled Care Framework Agreement supports patient care via technology. SCC can offer patient care solutions to the NHS and Healthcare providers through our strategic partnerships.</p> <p>DIRECT AWARD FURTHER COMPETITION</p>	LOT 1 - Remote Clinical Monitoring LOT 3 - Digital Alarms Solutions LOT 4 - Intelligent Activity Monitoring LOT 6 - One Stop Shop/ Combined Solutions
Yorkshire Purchasing Organisation Data Centre Solutions 944	<p>This framework covers datacentre build, management, maintenance, security, and hosting of data and all the solutions around these areas.</p> <p>FURTHER COMPETITION</p>	Lot 2 - Enterprise Hardware Management Lot 3 - Design Lot 4 - Audit and Consultancy Lot 5 - Cloud, Cloud Services and Hosting Lot 6 - Build: Modular/Installation Services Lot 7 - Managed Service Lot 10 - Colocation /Shared Hosting Services Lot 11 - Data Security Solutions Lot 12 - Network Connectivity Services
Yorkshire Purchasing Organisation IT Technology 979	<p>This framework is for the provision of hardware, software, and associated services, from the supply of ICT equipment and applications through to secure hardware asset destruction. Services include subscription based 'anything as a service' models, operational services to manage the provision of your technology requirement and service design and implementation for assisting with evaluation and improvement of your technology infrastructure.</p> <p>FURTHER COMPETITION</p>	Lot 1 – Supply of Hardware Lot 2 – Software Applications Lot 3 – Supply of Hardware & Software Lot 4 – Anything as a Service (XaaS) Lot 6 – Technology Operational Services Lot 7 – Service Design and Implementation Lot 8 – IT Asset Destruction

<p>Yorkshire Purchasing Organisation</p> <p>Network Connectivity and Telecommunication Solutions</p> <p>000976</p>	<p>This framework agreement is for the provision of goods, works and services covering network connectivity, smart cities and IOT, cyber security, telecommunication and mobile, voice and data solutions.</p> <p>DIRECT AWARD</p> <p>FURTHER COMPETITION</p>	<p>Lot 2 - Local Area Network (LAN) Services</p> <p>Lot 4 - Smart Cities and IOT</p> <p>Lot 5 - Cyber Security Solutions</p> <p>Lot 6 - Communication Services</p>
<p>JISC (Joint Information Systems Committee)</p> <p>Network Equipment</p>	<p>The scope of the agreement covers the supply and support of a broad range of wired and Wi-Fi network equipment including:</p> <ul style="list-style-type: none"> • Devices with firewall capabilities • Low-end customer premises equipment (CPE) • Mid-range enterprise and high-end, carrier-class type equipment supporting 100 Gigabit Ethernet and above. <p>It also covers converged network adapters, interface modules, transceivers, access points, voice over internet protocol (VoIP) products and associated ancillary goods and services including software, cabling, and installation.</p> <p>Support and Advice</p> <p>All post-sale support and maintenance services are fully covered under the agreement including software development.</p> <p>DIRECT AWARD (Lot 5 Only)</p> <p>FURTHER COMPETITION</p>	<p>Lot 3 - Cisco</p> <p>Lot 5 - HPE/Aruba</p> <p>Lot 8 - Fortinet</p> <p>Customers may use Direct Award to place orders with SCC on Lot 5</p>

SUPC SSSNA - Servers Storage Solutions National Agreement (ITS4043 SU)	<p>This framework agreement can be accessed by Advance Procurement for Universities and Colleges (APUC), Higher Education Purchasing Consortium Wales (HEPCW), London Universities Purchasing Consortium (LUPC), North Western Universities Purchasing Consortium (NWUPC), North Eastern Universities Purchasing Consortium (NEUPC), Southern Universities Purchasing Consortium (SUPC).</p> <p>FURTHER COMPETITION</p>	<p>Lot 1 - OEM Servers Only SCC are a nominated reseller for HPE. Supply of a range of enterprise servers and associated options. Scope includes maintenance renewals, management software and other software layers (where part of a hardware requirement).</p> <p>Lot 2 - OEM Storage Only SCC are a nominated reseller for HPE. Supply of a range of enterprise storage equipment including backup, maintenance renewals, management software and other storage related software (where part of a hardware requirement).</p> <p>Lot 3 - OEM Solutions (Converged and Hyper Converged) SCC are a nominated reseller for HPE. This Lot is to provide full end to end solutions such as converged infrastructure, and hyper-converged solutions.</p> <p>Lot 5 – Reseller Solutions SCC hold a position on Lot 5 where we can provide our reseller products and services directly to a Buyer through Further Competition.</p>
SUPC Software Licence Resellers (SLRA) - ITS4042 SU	<p>Software Licence reseller framework novated over to SCC following our acquisition of Civica Software.</p> <p>FURTHER COMPETITION</p>	<p>Lot 1 - Microsoft & Associated Services Lot 4 - Other Software Lot 5 - Software Services</p>
LUPC	<p>Provision of Notebooks and Associated Services to Higher and Further Education establishments.</p>	<p>Lot 2 – Notebooks and Associated Services</p>

National Desktop and Notebook Agreement (NDNA)	<p>SCC are named as a Reseller for Dynabook on Lot 2 of the Agreement.</p> <p>FURTHER COMPETITION</p>	
NEUPC Networking – HE, - Supply and Services 2 (HENSS2) ITS2008NE	<p>Network products and services within the Education Sector</p> <p>FURTHER COMPETITION</p>	<p>Lot 1 – Networking Equipment only Lot 2 – Routine / Low value Networking Projects Lot 3 – Core Networking Projects</p>
KCS Multi-Functional Devices and Digital Solutions - Y20031	<p>Multi-Functional Devices & Digital Solutions</p> <p>Provision of MFD and Document Solutions as well as several other SCC services such as Cloud, AV, Professional Services etc via Lot 2.</p> <p>DIRECT AWARD FURTHER COMPETITION</p>	<p>Lot 1 - Leased and Purchased multi-Functional devices and digital solutions Lot 2 - Digital transformation and associated services</p>
Enframe ICT Framework	<p>A comprehensive and easy to use framework that enables Schools, Multi Academy Trusts (MATs) and other institutions to procure a wide range of ICT goods and services, with a strong focus on Net Zero and Social Value.</p> <p>FURTHER COMPETITION</p>	<p>Lot 1 – Strategic Partnering Services This lot enables you to procure an ICT Partner to provide all the elements included in a managed service* but where your ICT Partner also inputs into ongoing strategy and helps the Authority make ICT decisions.</p> <p>Lot 2 – Support Services Sub-lot 1: Support Services</p>

		<p>With this sub-lot, you can procure a supplier to provide technical support services such as incident and problem management through a central Helpdesk or service desk. This could be to provide first, second, or third line support to an organisation, or to provide support on a specialised product.</p> <p>Sub-lot 2: Managed Services</p> <p>With this sub-lot, you can procure a supplier to provide a managed services which involves providing reactive technical problem solving as above, but also includes maintenance and management of your public sector body's network and infrastructure, installing patches and upgrades, planning ICT rollouts and implementations, routine maintenance, monitoring and reporting. Managed Service Contracts usually run for 3 - 5 years and are paid for monthly or quarterly.</p>
ESPO Document Services Framework (390_22)	<p>Document management solutions, including scanning; storage and disposal of documents; the supply of software and consultancy services.</p> <p>DIRECT AWARD</p> <p>FURTHER COMPETITION</p>	<p>SCC are on the following Lots:</p> <ul style="list-style-type: none"> • Lot 1 - Electronic Document Scanning and Software • Lot 4 - Enhanced Handling and Security Requirements
East Midlands Strategic Commercial Unit (EMSCU) – ICT VAR Framework	<p>Provision of IT Infrastructure and Associated Services</p> <p>DIRECT AWARD</p> <p>FURTHER COMPETITION</p>	<p>Single Lot</p> <ul style="list-style-type: none"> • Standard IT Products • Associated Services • Software • Software Associated Services • Information Assured Products • Disposal Services

Notice:

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