The IMPACT Line

When talk matters

SCC EPOS
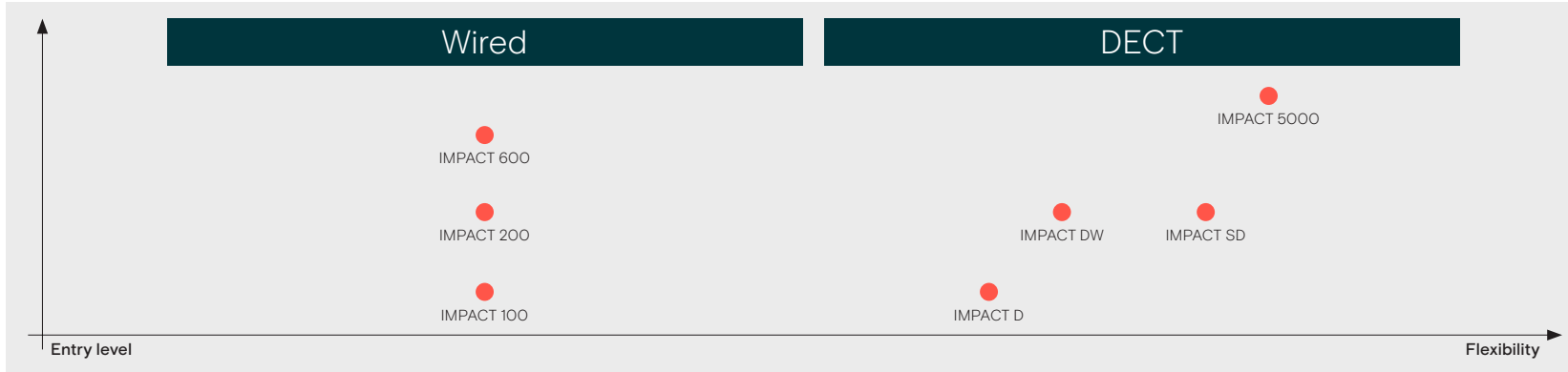
	Wired			DECT			
Series	IMPACT 100	IMPACT 200	IMPACT 600	IMPACT SD	IMPACT DW	IMPACT D	IMPACT 5000
Connectivity							
Microsoft Teams certified	•	•	•				•
UC optimized	•	•	•	•	•	•	•
Softphone / PC	•	•	•	•	•	•	•
Desk phone		•	•	•	•	•	•
Mobile phone		•	•				•
Bluetooth®							•
DECT				•	•	•	•
Wired connection	•	•	•				
Multi device connectivity*							•
Single device connectivity					•	•	
Dual device connectivity				•	•		
Technology							
EPOS ActiveGard® technology	•	•	•	•	•	•	•
Active Noise Cancellation			•				
Noise at Work, (EU directive)**	•	•	•	•	•	•	•
Microphone							
Two microphone noise-cancelling system							•
Ultra noise-cancelling			•	•	•	•	
Noise-cancelling	•	•		•	•	•	

* Connects up to two mobile devices at the same time
** In compliance with EU Noise at Work legislation. EU Noise at Work Directive (Directive 2003/10/EC)

72% Use a headset

40% 4 Hours/day

65% Spend more than half their day at desk

30% Need to walk & talk

IMPACT Line

Headset solutions for professionals working in energetic contact center and office environments, spending much time at or around their desks talking with customers.

Software Solutions:
EPOS Manager & EPOS Connect

Enhance Business Performance

Optimize your business and boost employee performance with a free, flexible and secure tool that manages your audio devices and analyzes their use. Get the latest firmware updates on your terms, improve productivity and minimize downtime.

Asset Management

Get the overview

See all your devices on the dashboard; from headsets to speakerphones and even non-EPOS devices. All users are registered in the system, which shows both active and inactive devices. Simply reallocate redundant resources to boost productivity. Reports on usage and firmware compliance keep you in complete control of company assets.

Update Management

Less downtime, more convenience

A flexible and cost-effective way to get the latest firmware to all your organization's EPOS devices, whenever it's convenient for you and your end-users. Push new updates to an unlimited number of devices across your organization from one simple dashboard. Schedule your automated updates to cause minimum downtime and disruption to your company's workflow.

Configuration Management

Easy for you, easy for end-users

The centalized configuration option allows all settings to be controlled from the IT department, ensuring that headset user's experience is a simple plug and play solution. You can centrally push configurations or lock specific sepcifications on EPOS devices to comply with regulatory compliance settings for specific groups or individuals.

EPOS ActiveGard® technology Hearing protection

The natural listening experience - During the course of a day, headset users may be exposed to seldom, but hazardous incoming noises that can be dangerous to their hearing. Technically referred to as a sound burst, this can potentially cause long-lasting damage to the human ear. To safeguard users, all EPOS headsets for contact center and office environments are equipped with innovative EPOS ActiveGard® technology.

Noise-cancellation technology

Optimum speech clarity - To reduce background noise, filter out disturbing ambient noise and enable crystal clear telephone conversations, EPOS headsets have noise-cancellation technology incorporated in the microphones. Certain models in the range offer ultra noise-cancelling microphones, which are able to improve voice transmission in particularly noisy environments.

Cutting edge microphone technology

Exceptional speech clarity - EPOS sets a new standard in DECT headsets and microphone technology with the IMPACT 5000 Series. IMPACT 5000 Series' headsets include two digital microphones that work together to reduce background noise and optimize voice transmission. One microphone focuses on reducing and filtering background noise in the surrounding environment, while the second microphone focuses on the speaker's voice to send the clearest signal to the listener. By choosing the best combination of the two microphones' input and processing the sound, the most optimal and clear sound is transmitted to the listener. Thanks to the improved sound quality, your voice gets through to the caller more clearly, which means more efficient conversations, fewer misunderstandings and less fatigue from trying to decipher what's being said.

Choose the right headset
You need your device to work seamlessly with your headset. It's that simple. EPOS headsets are designed to cover every possibility. Check our headset compatibility guide at: eposaudio.com/compatibility