

BuyIT Back



recycle

Enable SCC to buy back your unwanted IT equipment



# If you're looking to off load your redundant IT equipment, why not choose to trade it in or enable SCC to buy back your unwanted IT equipment.

We offer great deals for customers who want to recycle their unwanted IT equipment that provides an easy, hassle free process that's fast and easy to use. We will accept a wide range of manufacturers.

## Process

The client is to send a list of devices including the make, model, manufacture part number and quantity to the SCC account manager. The account manager will then engage with the SCC recycling team to validate and assess the information. If the devices have any value SCC will provide written confirmation of what the value offer will be. The price will be held for 10 days. Criteria for grading the devices must be in:

- Good working unit
- May have slight scuffs and scratches
- All plastics and buttons must be present
- No damage whatsoever to screens (Monitors and Laptops only)
- No permanent asset labels are to be present
- May be missing rear blanking plates (Desktops only)

- No indelible ink or Micro-dot etching Mobile devices not PIN locked and does not have an 'Activation Lock' or 'iCloud Lock' activated
- Is owned by you

## Collection

SCC will collect the devices on an agreed date with the client. SCC's courier will check quantities of devices against the request, any anomalies will be captured and the client to sign off the adjustment on the paperwork prior to the courier leaving site. Collections can only be made Monday through Friday excluding bank holidays and national holidays. The time of day cannot be specified for collections and it is the responsibility of the client to ensure that the goods are ready to collect and someone is available to hand over the goods at the submitted collection address at all times between 9:00am and 5:30pm on the date requested.

Collection attempts that fail due to there being no answer at the collection address, the goods not being ready to collect may incur a charge per failed collection at the discretion of SCC.

Fees incurred by failed collections will be deducted from any sum paid to the client for the goods or charged to the sender if no payment is due for the goods.

## Inspection

On receipt, the goods will be immediately fully inspected and tested by a qualified engineer to verify that the equipment meets the baseline criteria of working condition, cosmetic condition and included accessories that match those declared on the original SCC buy IT back asset form. SCC will book in the devices in at its recycling facility and allocate a unique barcoded reference to each asset, asset information captured (including make / model / serial / Customer

identifiers / Specification). Any deviation from the declared information will immediately disqualify the transaction from any time commitments.

## Data Security

SCC will sanitize data using government approved software, any device that cannot be sanitised the drive will be removed and physical destroyed. Any optical media located in device will be removed for physical destruction. We cannot be held responsible for your personal data if you have not removed it from your device.



ISO 9001:2015



ISO 14001:2015



OHSAS 18001:2007



ISO 20000:2013



ISO 27001:2013



All enquiries [online@scc.com](mailto:online@scc.com)  
Contact our team 0121 766 7000  
Visit [scc.com](http://scc.com)





### Pricing

All prices are paid in GBP. Our decision is final on all device prices.

### Reduced Prices

If reduced prices apply, we will contact you to make a reduced offer. This would apply if the equipment does not meet the criteria that the offer was based on, for example a damaged laptop screen is received. If you reject this offer, then either you can have the device sent back or physically disposed of. Charges for devices sent back are minimum fee of £10.00 per device payable in advance to cover the inbound and outbound shipping costs plus up to £20.00 per device to cover the engineering time involved in inspection and testing (applied at the discretion of SCC).

Devices that are physically destroyed carry a £10.00 charge per device. A destruction certificate will be provided where applicable.

