EPOS

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SCC and EPOS:
Solutions for Healthcare

EPOS

Digital Communication Tools For Healthcare

In today's digital world exceptional healthcare service does not depend on front office staff and clinicians alone. For healthcare professionals to provide high quality care and service in the digital age, secure, easy to use communication tools and technology are required to keep offices running smoothly and protect patient privacy.

Patients increasingly expect virtual consultations as standard practice, and remote conferencing and collaboration is being relied upon more than ever by clinicians who need the right tools and technology to connect with patients and colleagues.

When it comes to telehealth, security is a top priority and while the unbounding of doctors and patients from their geographical locations comes with many benefits, it also heightens the need for secure communication solutions that protect patients' personal data.

The EPOS IMPACT, ADAPT and EXPAND Lines of audio and video solutions for healthcare empower professionals with clear calls, secure communications and seamless collaboration.

EPOS Solutions Ensure Secure Communications

Secure Calls with DECT Technology

- DECT, or "Digital Enhanced Cordless Telecommunications", is primarily used for wireless voice transmission in office environments as it provides a cleaner, more stable sound and does not interfere with nearby WiFi devices.
- In addition, DECT protects voice calls with highly secured DECT authentication and encryption, offering a high level of security against unauthorized access meaning that private conversations remain private.

Secure Device Management with EPOS Digital Solutions

EPOS digital solutions work on Thin Client Operating Systems (OS) to allow high security industries such as healthcare to use safe device management software, facilitating IT departments in maintenance of EPOS digital devices across the organization.

EPOS Device Management Software

EPOS Manager is a free and secure tool to manage your audio devices to optimize the communication experience and stay up to date with the latest firmware updates. Learn more at eposaudio.com/epos-manager

EPOS Connect is an intuitive freeware that enables personalized audio device settings for the optimized audio experience and boosted focus. Find out more at eposaudio.com/epos-connect

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EPOS Solutions for Front Office and Administrative Staff

Key Needs

- Protect patient privacy and personal data
- Clear communication in noisy office environments
- Audio device ease of use and flexibility for increased productivity
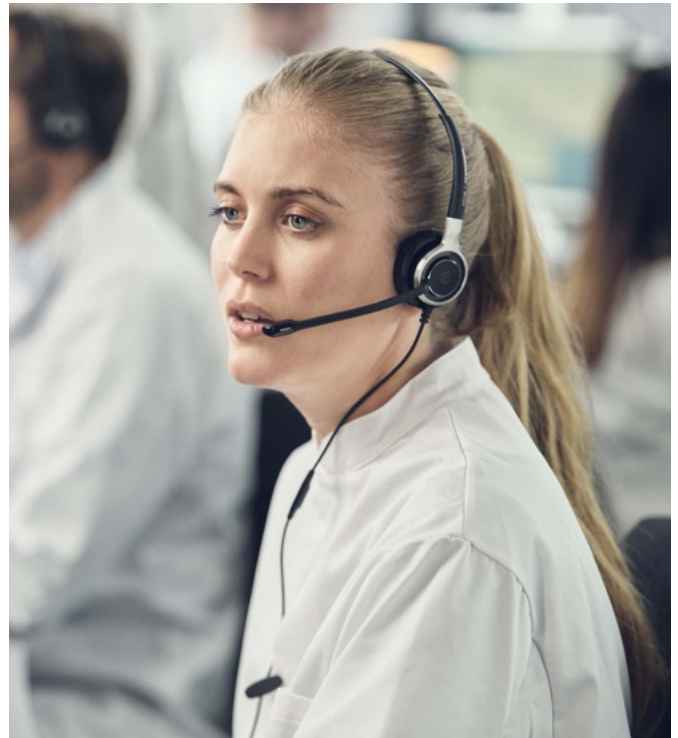- All-day wearing comfort

Ideal for front office staff and administrative professionals, the IMPACT 5000 Series, IMPACT D Series, IMPACT MB Pro Series, IMPACT 600 Series, and IMPACT 200 Series empower healthcare professionals with superior call performance and call security.

Noise cancelling microphones and EPOS Voice™ technology provide clear communications in noisy offices while security features such as pairing intrusion protection, DECT encryption and DECT Security Certification ensures that private data is protected during calls.

For healthcare professionals who spend long hours on the phone soft, replaceable earpads and EPOS ActiveGard Technology provide all day wearing comfort and protection from acoustic shock. Multi-device connectivity to mobile and PC/softphone and in-line control units allow for easy call handling and increased productivity.

EPOS Voice™ Technology

EPOS Voice™ technology improves speech intelligibility, providing for a better conversation by creating an acoustic lens to focus on your speech. This ensures that neither patient nor health care professional misses important details by removing surrounding noise disturbances to ensure a clearer and more natural reproduction of the human voice.

EPOS Solutions for Clinicians

Key Needs

- Protect patient privacy and personal data
- Superior sound and call clarity in virtual patient consultations
- Ease of use and flexible connectivity

Ideal for clinicians, the IMPACT 5000 Series, IMPACT D Series and IMPACT MB Pro Series provide wireless freedom to move around the office as well as a perfect listening experience in virtual consultations.

With DECT Security Certification and protection pairing, the IMPACT 5000 Series and IMPACT D Series offer the highest level of protection for private patient data, while also equipped with own-voice detection technology that ensures clear doctor patient communications.

For clinicians who need quality conferencing solutions in or outside of the office, the EXPAND 30 Series of portable, wireless speakerphones makes it possible to set up a call at a moment's notice. With EPOS Voice™ Technology, ultra-low distortion speaker and two echo and noisecancelling microphones, the EXPAND 30 Series provides an exceptional audio experience.

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EPOS Solutions for Conferencing and Collaboration

Key Needs

- Clear sound for optimal consultations and collaboration
- Simple and easy to use solutions
- Secure communications Ideal for healthcare professionals the EXPAND Line of speakerphone and video solutions create remote meetings that feel natural.

The EXPAND Vision 3 series for small to medium meeting rooms is an all-in-one video conferencing solution with simple, one-touch join – no PC needed. Excellent communication is enhanced with full HD video, exceptional voice pickup and noise cancellation – powered by EPOS AI™. A wide angle 4K camera with Sony sensor and intelligent picture framing captures all participants for a more natural meeting experience.

The EXPAND 30 Series and EXPAND 80 Series of speakerphones connect intuitively to your device via Bluetooth or USB and used together with the EXPAND Vision 3 are capable of reliably picking up the voice of someone seated at the far end of the table. Double talk performance in speakerphones replicates the nuances of natural conversation during a physical meeting, enabling simultaneous speech, greater collaboration and improved understanding.

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Contact our team 0121 766 7000
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Summary of Products

	IMPACT 5000 Series	IMPACT 5000 Series	IMPACT D Series
Recommended Variant	IMPACT SDW 5066	IMPACT SDW 5061	IMPACT D 30 USB ML
MSRP	€429/$439	€329/$339	€269/$299
Recommended Solution For	Front office staff and Clinicians	Front office staff and Clinicians	Front office staff Clinicians
Double-sided	•*	•*	•*
Wearing styles: Headband, ear hook or neckband	•***	•***	•**
Flexible boom arm	•	•	•
Base station	•		•
Busylight	•	•	
In-line call control unit			
Dictation mode	•	•	
Noise damping earpads	•	•	•
Replaceable earpads	•	•	•
UC optimized	•	•	•
2-year warranty	•	•	•
3-year warranty			

* Double and single-sided variants available   ** Neckband available as accessory   *** 3-in-1 HS variants available

IMPACT MB Pro Series	IMPACT 600 Series	IMPACT 200 Series	ADAPT 100 Series
IMPACT MB Pro 2 UC ML	IMPACT SC 660 ANC USB	IMPACT SC 260 USB MS II	ADAPT 160 ANC USB
€239/$309	€249/$249	€135/$135	€139/$159
Front office staff Clinicians	Front office staff	Front office staff	Clinicians
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Summary of Products

	IMPACT SDW 5066	IMPACT SDW 5061	IMPACT D 30 USB ML
Recommended Variant	IMPACT SDW 5066	IMPACT SDW 5061	IMPACT D 30 USB ML
Recommended Solution For	Front office staff and Clinicians	Front office staff and Clinicians	Front office staff Clinicians
Noise cancelling microphone(s)	•	•	•
Active Noise Cancellation			
Own-voice detection technology	•	•	
EPOS Voice™ Technology			•
Pairing intrusion protection	•		•
DECT Security Certified	•	•	
DECT wireless connectivity	•	•	•
Bluetooth wireless connectivity			
Wired connectivity (USB or 3.5 mm jack depending on variant)			
Single connectivity (desk)			•
Single connectivity (PC/softphone)	•*	•	•
Dual connectivity (mobile and PC/softphone)	•*		
Triple connectivity (computer, desk and mobile)	•		
Battery replacement (exchangeble by service)	•	•	•
EPOS ActiveGard® technology	•	•	•
EU*/AUS Limiter	•	•**	•

	IMPACT MB Pro 2 UC ML	IMPACT SC 660 ANC USB	IMPACT SC 260 USB MS II	ADAPT 160 ANC USB
	Front office staff Clinicians	Front office staff	Front office staff	Clinicians
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