

Service Tower:	Data Centre Services	
Service Description:	Table x	Internet Domain Name
<p>OVERVIEW: Provision of Internet Domain names ending in the .uk suffix. The Customer acknowledges and understands that SCC is a reseller and billing agent of Internet Domain Name Services, and consequently the Internet Domain Name Service will be procured from and delivered by Nominet UK.</p> <p>THE SERVICES: Nominet UK on behalf of SCC will:</p> <ul style="list-style-type: none"> • Process the application to register or renew a domain name. • Maintaining overall ownership, control and responsibility for the register; • Making changes to the register at the Customers request or providing information about the .uk domain name system; • If the domain name is not in a special status, entering details about the domain name into Nominet name servers. • Publishing procedures for the Customer to renew the domain name and for recording a transfer, surrender or change of agent for the domain name. <p>TERM AND RENEWALS</p> <ul style="list-style-type: none"> • All domains are renewed on an annual basis, SCC will send out invoices 60 days prior to the Customers domain name expiring. The invoice will be sent to the email address on the account, and it is the Customers responsibility to make sure their contact details are up to date. • If the Customer does not wish to renew a domain then it must provide a minimum of 40 days' notice of such before the domain expires by emailing Telecoms.Cease@scc.com. Unless requests to the contrary are received, all domains are renewed automatically approximately 30 days before the domain name expires. • If the Customer no longer wishes to have its domain name renewed by SCC, it will be left to expire and all services provide regarding that domain name will be suspended. The domain name will then go into a 30 day protected period, after 30 days the domain will be suspended by Nominet and it will go into a 60 day grace period. • If the Customer changes its mind and still wanted to retain the domain name, the Customer can subject to requesting such by email before the 80th day after your domain has expired, after 90 days the domain will be cancelled and deleted from the register and made available for resale through a third party registrar by Nominet. Neither SCC nor Nominet UK will guarantee the renewal of a domain name after this happens. <p>CUSTOMER RESPONSIBILITIES:</p> <ul style="list-style-type: none"> • Comply with Nominet UK's Terms and Conditions of Domain Name Registration a copy of which can be found at http://www.nominet.uk/go/terms • Give and keep SCC notified of your correct name, postal address and any phone, fax or e-mail information and those of your contacts. This duty includes responding quickly and correctly to any request from SCC to confirm or correct the information on the register; • Notify SCC at once about any court proceedings which involve the domain name. • Notify SCC of the details of name servers for the domain 		