



Manage

Workplace Productivity

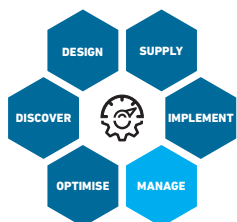
Have you considered the operational burden of maintaining your Workplace Productivity needs on a day to day basis?

Maintaining the knowledge needed to manage your IT environment on a daily basis is costly and time consuming and not core to your business.

Let SCC remove that burden with our industry leading managed services. Who will assume day to day responsibility for your IT operations and environments, allowing you to focus on your core business and strategy.

Our developed Workplace Productivity Managed Service experience allows us to manage and maintain your complete IT estate proactively. We keep the user experience at the heart of your solution while providing a fully integrated modern workplace (Device Management, Application Modernisation, Cloud, Datacentre and more). We support you to improve operations while reducing the management burdens of IT.

All SCC Managed Services are modular and flexible to ensure we can tailor support to your business's needs. We will collaboratively agree on the right partnership to enable enterprise Managed Services and single point of contact for your Workplace Productivity needs.



Managed Service

Our fully managed services have been specifically tailored to meet your workplace productivity needs. Our portfolio of managed services includes:

- Device Management
- Application Modernisation
- User Management
- Service Integration and Management (SIAM)
- Security Information and Event Management (SIEM)

Our committed focus on regular design and service improvements enables us to regularly check our approach is still valid for your Workplace Productivity needs and future roadmap.

We will proactively work with you to ensure your solution maintains pace with business and user needs and provides a genuine return on investment. We do this by applying industry proven methodology (ITIL V3) and leveraging our longstanding relationship partnerships with all leading IT Vendors.

Key Benefits of Managed Services

- Exceptional management and maintenance of your IT environment
- Single point of contact for a part or all of your IT Managed Service
- Committed focus on User Experience
- Proven governance model
- A contract aligned to the right Service Levels to better enable your business

Why Partner with SCC?

SCC's service team of more than 650 engineers across the UK can deliver up to 24/7 hour managed services. Approximately 98% of these engineers are MOD SC cleared. Our frontline service includes 24/7 hour multilingual contact channels, nearshore or UK.

We can provide consistency of knowledge, capability and capacity, to protect your investment and reduce any business downtime. We bring our vast proven experience in providing support and managed services to workplace productivity ensuring our customers make the most of their investments.



All enquiries : info@scc.com

Further info : [scc.com](https://www.scc.com)

Call our team : **0121 766 7000**

