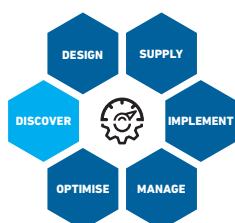**SCC**
We make IT work

# Digital Workforce Transformation through Visual Communications

## Workplace Productivity

Video conferencing has been transformed from a convenience into a productivity tool that is fast becoming the cornerstone of modern digital workplace collaboration. From scalability and simplicity to reliability and accessibility, cloud-based video technology is now essential for how everyone communicates and collaborates – all in real time.

Today's video conferencing is all about ease of use. History shows video conferencing systems were often deployed but seldom used to their fullest extent due to issues of bandwidth and lack of technology integration. But as networks have become more powerful, and fully unified communication platforms have emerged, the concept of work as something you do rather than somewhere you go is truly taking hold.

Modern communications tools providing tangible business benefits, in productivity, time to market, decision making, and enabling a mobile workforce.

Furthermore, the developing technology ensures that usability and real-time collaborative working methods are seamless and available anytime, anywhere. Central intelligence is now managed from a core hub and employees enter a conference that has been arranged through a virtual agent. Mobile apps locate where people are, to let them know the meeting has started. Those users unable to attend in person can simply log onto their smartphone app to join the video conference.

DESIGN   SUPPLY
DISCOVER   IMPLEMENT
OPTIMISE   MANAGE

## Managed service

We understand the value of knowing your business technology will perform day after day. Our comprehensive portfolio of managed services is designed to give you complete peace of mind. This includes services for unified communications, video, audio-visual, digital signage, network infrastructure, data services and cloud solutions. With SCC AVS, managing daily operations and multi-vendor platforms is no longer necessary. Delivering highly-available applications is business-critical and our services are specifically designed to solve this challenge.

## Implementation services

Our specialist deployment teams are highly trained, skilled and experienced at overcoming any challenges they face. A dedicated team of trained technical engineers, project managers and support staff guide you through every stage of the process. We focus on getting it right first time, every time, so you are in the best possible hands. We provide specific application and technology monitoring and management services, as well as access to our enterprise-class multi-tenanted service platform.

## Consulting and strategy development

Identifying the solution that's right for your organisation is not always easy. That's where we come in. We assess your business, culture, people, processes, workflows, technology and strategy from every angle. We then develop a bespoke solution, create an implementation roadmap based around our unique customer-centric model. We then provide a well-defined strategy closely mapped to your commercial objectives and real, measurable business outcomes.

## Training, usage and adoption

We specialise in delivering programmes that drive end-user acceptance, usage and adoption – which in turn maximises the value of your new technology and accelerates the commercial and productivity benefits. On-boarding is not an afterthought – it forms the core of everything we provide, manage and maintain.

## Why Partner with SCC AVS?

SCC AVS's expertise covers all areas of business collaboration, from visual communication and collaboration through to understanding the corporate network and managed services. Our technical capability, design knowledge and deployment flexibility make us a unique provider. With our technology we provide a powerful business enabler, making collaboration more efficient and cost effective.

Our mobility and wireless solutions accelerate innovation, drive better collaboration and let you connect with customers on a more personal level. We give your employees secure access to their applications, data and communications wherever they are, whatever device they are on. Our hosted, managed or cloud service let us support your workforce on their journey towards more flexible working. Our service gets the best out of your hardware today, while ensuring you have the necessary upgrades for tomorrow

## Why Partner with SCC AVS?

- One-click scheduling
- Meet on any device
- HD video and content sharing
- Cloud recording and streaming
- User-friendly integrations
- Analytics
- Consistent and unified experience

## Why Partner with SCC AVS?

- Faster decision making across teams

- Collaborative teams regardless of locations

- Increased productivity

- Schedule meetings minutes ahead of time instead of days or weeks

- Keep in touch with other branches of your business

- A scalable solution, reduced costs and greater helpdesk efficiency

- Encourages communication and collaboration

- Video conferencing interactivity – sharing content collaboratively in real time

- Facilitating expertise for clients in remote locations, ie oil rigs, banking and retail environments

- Live translations without a translator

- Enhanced security and compliance through facial recognition software

- Reduced Capital Expenditure through Subscription and "As a Service" Operational Expense models.

**SCC**
We make IT work

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