

Emergency Response Services

Protecting your systems and data is vital, and knowing what to do in the event of an attack can be instrumental in mitigating the effect of a security breach.

Mitigate Risk

The information your organisation holds is an invaluable commodity. Cyber criminals realise this and as such, security threats are becoming an increasingly common occurrence.

At any time, your valuable data and critical systems could be the targets of an attack. Having a plan of action ready for such an event can help you recognise an attack, limit its impact, recover lost data and preserve forensic evidence of the perpetrator.

The speed of response has a dramatic impact on the amount of damage caused, the amount of time to recover and the cost of the recovery processes.

24-Hour Support

SCC provides 24-hour support from a team of security experts ready to stop any attacks in progress, reducing the impact of a data breach.

These dedicated teams supply early-warning security intelligence and provide comprehensive risk mitigation support, including the testing and improvement of response preparedness. They are always on hand to provide expert security advice to help your organisation defend against the risk of exposure.

The 5-Step Process

During a security breach, our support teams will employ proactive measures and proven, world-class defensive tactics to achieve the following results:

- **Analysis** – Scrutinise incident data to determine the incident source, cause and effects
- **Containment** – Prevent the spread of the incident's effects to other computer systems and networks
- **Eradication** – Stop the incident at its source and/or protect your computer systems and networks from the incident effects
- **Recovery** – Restore the affected computer systems and networks to normal operation
- **Prevention** – Ensure that your computer systems and networks are protected from future occurrences of the incident

Why SCC

We enable people to do business. We make IT work through partnership, knowledge and passion: trusted to run IT infrastructure and services for leading business across Europe for 40 years.